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EMOTIONAL INTELLIGENCE AND THE WORKPLACE

Emotional intelligence refers to one's ability to sense, understand, and effectively apply the power of emotions as a source of human energy, information, trust, creativity and influence. Emotional intelligence is measured by EQ, the emotional counterpart of IQ. Q-Metrics, Inc. has developed two nationally norm-tested, statistically reliable measurement instruments, viz., the EQ Map and Organizational EQ Map Profiles, that address emotional intelligence at work.

Research suggests that those with higher EQ experience more career success, are more effective leaders, build stronger personal relationships and enjoy better health than those with low EQ. Both the federal and private sectors currently place a high premium on using high-performance teams in accomplishing 'more with less.' EQ is as important as IQ in creating the environment of trust and communication that energize team members to be more innovative and effective in meeting the demands of today's highly competitive marketplace.

1. AN EXAMINATION OF THE RELATIONSHIP BETWEEN WORK GROUP CHARACTERISTICS AND PERFORMANCE : ONCE MORE INTO THE BREECH. Hyatt, DE. *Personnel Psychol* 50:553-85, Aut '97.
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N.B. A master copy of each journal article in this Bulletin is available for photocopy at each Library

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5. FROM NEW RESEARCH, EXPERTS DISCOVER THE ONLY DISCIPLINE TOOL YOU'LL EVER NEED. Gottman, J. *Parents* 72:68-70, 72+ Mar '97.
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7. KNOWLEDGE WORKER TEAM EFFECTIVENESS: THE ROLE OF AUTONOMY, INTERDEPENDENCE, TEAM DEVELOPMENT, AND CONTEXTUAL SUPPORT VARIABLES. Janz, BD. *Personnel Psychol* 50:877-904, Win '97.
8. THE NEW SPIRIT AT WORK. Leigh, P. *Training Develop* 51:26-33, Mar '97.
9. THE SMARTS THAT COUNT. Martinez, MN. *HRM Magazine* 42:72-8, Nov '97.
10. TEACHING FEELINGS 101. Ratnesar, R. *Time* 150:62, 29 Sep '97.

BREAST CANCER AND MORTALITY

Breast cancer is the most frequently diagnosed cancer in women and the second leading cause of cancer deaths among women. According to a recent National Center for Health Statistics' report entitled, "Health United States 1996-97," in 1995, the age-adjusted death rate for breast cancer was 34% higher for black women than for white women. Between 1990 and 1995, breast cancer death rates for black women were relatively stable while those for white women decreased 10%. The risk of breast cancer among women is greatest among the elderly.

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| <ol style="list-style-type: none"> 11. BIRTH COHORT AND CALENDAR PERIOD TRENDS IN BREAST CANCER MORTALITY IN THE UNITED STATES AND CANADA. Tarone, RE. <i>J Natl Cancer Inst</i> 89:251-6, 5 Feb '97. 12. BREAST CANCER CLUSTERS IN THE NORTHEAST UNITED STATES: A GEOGRAPHIC ANALYSIS. Kulldorff, M. <i>Am J Epidemiol</i> 146:161-70, 15 July '97. | <ol style="list-style-type: none"> 13. BREAST HEALTH AT MIDLIFE: GUIDELINES FOR SCREENING AND PATIENT EVALUATION. Abraham, CL. <i>Geriatrics</i> 52:58-65, June '97. 14. CANCER INCIDENCE AND MORTALITY: THE PRIORITY OF SCREENING FREQUENCY AND POPULATION COVERAGE. Colditz, GA. <i>Milbank Q</i> 75(2):147-73, '97. |
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15. THE IMPORTANCE OF HISTOLOGIC TYPE ON BREAST CANCER SURVIVAL. Northridge, ME. *J Clin Epidemiol* 50:283-90, Mar '97.
16. NATIONAL INSTITUTES OF HEALTH CONSENSUS DEVELOPMENT CONFERENCE STATEMENT: BREAST CANCER SCREENING FOR WOMEN AGES 40-49, JANUARY 21-23, 1997. Ferguson, JH. *J Natl Cancer Inst* 89:1015-26, 16 July '97.
17. RACIAL DIFFERENCES IN BREAST CANCER SURVIVAL: THE INTERACTION OF SOCIOECONOMIC STATUS AND TUMOR BIOLOGY. Simon, MS. *Am J Obstet Gynecol* 176:S233-9, June '97.
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19. SOCIOECONOMIC STATUS AND BREAST CANCER MORTALITY, 1989 THROUGH 1993: AN ANALYSIS OF EDUCATION DATA FROM DEATH CERTIFICATES. Heck, KE. *Am J Public Health* 87:1218-22, July '97.
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CHILD NEGLECT

Child neglect is based on parental or caretaker duty. This duty is to provide for the growth, safety, and health of a child. For various reasons these duties are not always fulfilled. In typical neglect cases, a caretaker, either deliberately or through inattentiveness, permits the child to experience avoidable suffering and fails to provide the components essential for development. When care falls below a reasonable or prudent level, the child may be neglected and this neglect can impact negatively on our society. The Administration for Children and Families provides grants to states and communities to operate child welfare services including protective services (abuse and neglect), family preservation and support, foster care, adoption and independent living.

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23. HUNGER IN CHILDREN IN THE UNITED STATES: POTENTIAL BEHAVIORAL AND EMOTIONAL CORRELATES. Kleinman, RE. *Pediatrics* 101:12-6, Jan '98.
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25. MEASURING WELFARE REFORM. Bennett, T. *Public Health Rep* 112:352-4, July-Aug '97.
26. NON-ORGANIC FAILURE TO THRIVE COMPLICATED BY BENIGN INTRACRANIAL HYPERTENSION DURING CATCH-UP GROWTH. Alison, L. *Acta Paediatr* 86:1141-3, 1 Oct '97.
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30. THE U.S. HEALTH DELIVERY SYSTEM: INEFFICIENT AND UNFAIR TO CHILDREN. Kopelman, LM. *Am J Law Med* 23(2-3):319-37, '97.

PEDIATRIC EAR INFECTIONS AND TREATMENT OPTIONS

Acute otitis media (AOM), or middle ear infection, is the most common bacterial infection of early childhood. The literature indicates that 75% of children have at least one episode of AOM by the age of 3. Administering antibiotics is the most frequent treatment, with annual direct and indirect costs estimated to total \$3.5 billion in the United States. Research indicates that prescribing amoxicillin, the most common treatment for these infections, is no more beneficial as preventive therapy than a placebo. However, prescribing amoxicillin rather than more costly choices could save millions of dollars a year without changing recovery rates and therefore has a large impact on overall health care costs. AHCPH has funded several recent studies on antibiotic treatment of pediatric ear infections.

31. AMOXICILLIN IS OFTEN PRESCRIBED TO PREVENT MIDDLE EAR INFECTIONS IN YOUNG CHILDREN, BUT IT IS ONLY MARGINALLY EFFECTIVE. *AHCPR Res Activities* 207:4-5, Aug '97.
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33. CAUSATIVE PATHOGENS, ANTIBIOTIC RESISTANCE AND THERAPEUTIC CONSIDERATIONS IN ACUTE OTITIS MEDIA. Block, SL. *Pediatr Infect Dis J* 16:449-56, Apr '97.
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39. USING LESS EXPENSIVE ANTIBIOTICS TO TREAT CHILDREN'S EAR INFECTIONS COULD SAVE MONEY WITHOUT COMPROMISING CARE. *AHCPR Res Activities* 210:2-3, Nov '97.
40. UTILIZATION OF SERVICES FOR OTITIS MEDIA BY CHILDREN ENROLLED IN MEDICAID. Byrnes, PJ. *Arch Pediatr Adolesc Med* 151:407-13, Apr '97.

REINVENTING GOVERNMENT

Since 1990, the management staff of the Parklawn Health Library has selected 10 journal articles per month on innovative management techniques to appear in each Bulletin. First entitled

"Total Quality Management," this recurring bibliography was recently renamed "Reinventing Government" to reflect and support the Administration's efforts to create a government that works better and costs less.

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| <p>41. BENCHMARKING THE BEST. Bassi, LJ. <i>Training & Develop</i> 51:60-4, Nov '97.</p> <p>42. CREATING INDIVIDUAL AND TEAM PERFORMANCE MEASUREMENTS. Simonds, JG. <i>Emploment Relations Today</i> 23:27-35, Win '97.</p> <p>43. LETTING GO OF THE DETAILS. Formichelli, L. <i>Nation's Business</i> 85:50-1, Nov '97.</p> <p>44. THE MYTH OF THE TOP MANAGEMENT TEAM. Katzenbach, JR. <i>Harvard Business Rev</i> 75:83-91, Nov-Dec '97.</p> <p>45. ONE DEPARTMENT'S APPROACH TO IMPLEMENTING THE GOVERNMENT PERFORMANCE AND RESULTS ACT. Murphy, JM. <i>Public Manager</i> 26:43-6, Fall '97.</p> | <p>46. REGO, ORGANIZATIONAL ARCHITECTURE, AND REALITY. Guy, ME. <i>Int J Public Admin</i> 20:113-38, Jan '97.</p> <p>47. REINVENTING GOVERNMENT AND REFORMULATING PUBLIC ADMINISTRATION. Gargan, JJ. <i>Int J Public Admin</i> 20:221-47, Jan '97.</p> <p>48. 12 PRINCIPLES OF KNOWLEDGE MANAGEMENT. Allee, V. <i>Training & Develop</i> 51:71-4, Nov '97.</p> <p>49. WHAT'S WRONG WITH STRATEGY? Campbell, A. <i>Harvard Bus Rev</i> 75:42-4, 46+ Nov-Dec '97.</p> <p>50. WHY THE GORE REPORT WILL PROBABLY FAIL. Hart, DK. <i>Int J Public Admin</i> 20:183-220, Jan '97.</p> |
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SELECTIVE SEROTONIN REUPTAKE INHIBITORS

Selective serotonin reuptake inhibitors (SSRIs) are a class of drugs whose major pharmacological effect is the selective reuptake blockade of serotonin into presynaptic neurons without affecting the reuptake of norepinephrine or dopamine. The literature indicates that SSRIs have established themselves as the first-line of treatment for depression due to their documented efficacy, ease in prescribing and favorable side effect/safety profile. Further, these agents are also commonly used in the treatment of obsessive-compulsive disorder, post-traumatic stress disorder, panic disorder and eating disorders. Research indicates that there are four SSRIs currently available in the United States: fluoxetine (Prozac), paroxetine (Paxil), sertraline (Zoloft) and fluvoxamine (Luvox). NIMH is currently studying SSRIs in the treatment of obsessive-compulsive disorder.

51. ADDITION OF DESIPRAMINE TO SEROTONIN REUPTAKE INHIBITORS IN TREATMENT-RESISTANT OBSESSIVE-COMPULSIVE DISORDER. Barr, LC. *Am J Psychiatry* 154:1293-5, Sep '97.
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53. FRONTAL 5-HT_{2A} RECEPTORS STUDIED IN DEPRESSIVE PATIENTS DURING CHRONIC TREATMENT BY SELECTIVE SEROTONIN REUPTAKE INHIBITORS. Massou, JM. *Psychopharmacology* 133(1):99-101, Sep '97.
54. INTERACTION OF SEROTONIN RE-UPTAKE INHIBITORS WITH PERHEXILINE. Alderman, CP. *Aust NZ J Psychiatry* 31:601-3, Aug '97.
55. PHARMACOLOGY OF THE SELECTIVE SEROTONIN REUPTAKE INHIBITORS IN CHILDREN AND ADOLESCENTS. Leonard, HL. *J Am Acad Child Adolesc Psychiatry* 36:725-36, June '97.
56. PRESCRIBING OF SELECTIVE SEROTONIN REUPTAKE INHIBITORS, ANXIOLYTICS, AND SEDATIVE-HYPNOTICS BY GENERAL PRACTITIONERS IN THE NETHERLANDS: A MULTIVARIATE ANALYSIS. Pathiyal, A. *Clin Ther* 19:798-810, July-Aug '97.
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60. SUCCESSFUL USE OF A SELECTIVE SEROTONIN REUPTAKE INHIBITOR IN A PATIENT WITH MULTIPLE CHEMICAL SENSITIVITIES. Andiné, P. *Acta Psychiatr Scand* 96:82-3, July '97.

SUBSTANCE ABUSE PROGRAMS AND THE HOMELESS

Homeless individuals are a unique population in the modeling of substance abuse treatment services. The literature indicates that treatment should address homelessness, employment troubles and substance abuse with equal importance in a single program. Recent findings call for offering a controlled, stable environment where the client can maintain sobriety while learning how to interact with mainstream society in a positive and productive manner. Research suggests that programs such as contingency management and therapeutic communities offer the homeless an opportunity to earn their way out of homelessness and learn how to live without getting “high”. NIDA is currently monitoring the success rate of these new treatment environments for the homeless population.

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| <p>61. ACCESS TO HOUSING AND JOB TRAINING HELPS RECOVERING HOMELESS PEOPLE STAY DRUG FREE. Swan, N. <i>NIDA Notes</i> 12:7, 9-10, Jul-Aug '97.</p> | <p>65. PEER COMMUNITY HELPS HOMELESS DRUG ABUSERS WITH MENTAL ILLNESS REDUCE DRUG USE. Swan, N. <i>NIDA Notes</i> 12:6, 8-9, Jul-Aug '97.</p> |
| <p>62. AN EXPERIMENTAL COMPARISON OF THREE TYPES OF CASE MANAGEMENT FOR HOMELESS MENTALLY ILL PERSONS. Morse, GA. <i>Psychiatric Serv</i> 48:497-503, Apr '97.</p> | <p>66. PERCEIVED SOCIAL SUPPORT AND TREATMENT RETENTION ON AN INPATIENT ADDICTION TREATMENT UNIT. Westreich, L. <i>Amer J Addictions</i> 6:144-149, Spr '97.</p> |
| <p>63. IMPACT OF ASSERTIVE COMMUNITY TREATMENT ON HOMELESS PERSONS WITH CO-OCCURRING SEVERE PSYCHIATRIC AND SUBSTANCE USE DISORDERS. Meisler, N. <i>Community Mental Health J</i> 33:113-22, Apr '97.</p> | <p>67. THE RELATIONSHIP OF PUBLIC SUPPORT PAYMENTS TO SUBSTANCE ABUSE AMONG HOMELESS VETERANS WITH MENTAL ILLNESS. Frisman, LK. <i>Psychiatric Ser</i> 48:792-95, Jun '97.</p> |
| <p>64. INTEGRATED TREATMENT FOR DUALY DIAGNOSED HOMELESS ADULTS. Drake, RE. <i>J Nerv Ment Dis</i> 185(5):298-305, '97.</p> | <p>68. SHELTER-BASED HOMELESS YOUTH: HEALTH AND ACCESS TO CARE. Ensign, J. <i>Arch Pediatr Adolesc Med</i> 151:817-23, Aug '97.</p> |

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SELECTED NEW ACQUISITIONS

To permit review of all books and reports in this list, they will not be circulated until three weeks from the date of this Bulletin. All materials are available for review on the NEW BOOKS display shelf near the Service Desk of the Library. You may reserve any book simply by completing the yellow strip form available on the display shelf.

DRUG ABUSE

WM 286 N42
NEW TREATMENTS FOR
OPIATE DEPENDENCE.
New York, NY, Guilford
Press, 1997, 286 p.

WM 270 L8124
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FAMILY SUPPORT
GROUPS. Lockley, Paul.
London, Free Association
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RETHINKING
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Howard W. San Francisco,
CA, Jossey-Bass, 1997,
340 p.

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CLINICAL EVALUATION
PROGRAM: NERVE
AGENTS. Washington, DC,
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BOOK FOR HEALTH-
CARE. Fisher, Donald C.
New York, NY, Quality
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COMMUNITIES:
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[United States], National
Rural Health Association,
[1997], 41 p.

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OF GLOBAL HEALTH
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B. Santa Monica, CA,
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London, Saunders, 1996,
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MORTAL PERIL: OUR
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Kirk W.M. Delray Beach, FL,
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McDonald, Malcolm. Boston,
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SATISFACTION: GOING
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Sheila. Milwaukee, WI,
ASQC Quality Press, 1996,
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GUIDE. Arcaro, Jerome S.
Boca Raton, FL, St. Lucie
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Doka, Kenneth J.
Washington, DC, Taylor &
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- Benefits
- Company Profiles
- Contact Information
- Services Areas

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The Encyclopedia of Black Women in America is an 11 volume set which covers over 1000 profiles of influential African American women and their impact on U.S. history. With over three centuries of information, this reference tool gives readers an in-depth look into the life and struggles of each woman. Also described are the events and contributions that each of these women had on America's culture. Some of the volume titles are:

- Early years 1617-1899
- Education
- Law & Government
- Science, Health and Medicine

Previous Current Topics

Previous current topics can be obtained upon request

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Health Care Fraud and Corporate Compliance At-Risk Youth and Prevention Programs Early Postpartum Discharge Mortality Statistics Prophylactic Mastectomy or Prophylactic Oophorectomy Reinventing Government Twin Studies in Mental Health Research	455	October 1997
Promoting Exercise Ambulatory Care Child Health Services Research Health Services for the Homeless Heroin and the Brain Light Therapy in Seasonal Affective Disorder Reinventing Government	456	November 1997
http://library.psc.dhhs.gov Attention Deficit Hyperactivity Disorder in Children Health Care Delivery and Native Americans Managed Behavioral Care (MBC) Substance Abuse Treatment Patient Record Confidentiality Over the Internet Reinventing Government Teen Sex and Condom Use	457	December 1997

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The Parklawn Health Library, the NCHS Staff Research Library, and the Information Resources Center plan, develop, and administer a national research collection and innovative information programs in direct support of the Department of Health and Human Services.

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The Scope of the collection includes the delivery of health care, health administration, health policy, health services research, health promotion and disease prevention, computer sciences, management sciences, medical sociology, health statistics, international health, epidemiology, public health, mental health, psychiatry and neurology, and substance abuse.

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