

SPECIALIZED LIBRARY COLLECTIONS

The Parklawn Health Library maintains a variety of special collections. Three of these are: 1) Managed Care, 2) Reinventing Government, and 3) Women's Health. These collections are comprised of books, technical reports, A-V materials, and bibliographies. The following publications have been added to these collections during 2000.

MANAGED CARE

Ref-Assn

W
22AA1
D62836

AAHP/DORLAND DIRECTORY
OF HEALTH PLANS. [Irvine, CA],
Dorland Healthcare Information,
2000, 362 p.

W
84AA1
K162

THE BUSINESS SIDE OF MEDICINE:
A SURVIVAL PRIMER FOR
MEDICAL STUDENTS AND
RESIDENTS. Kaufman, Ronald.
Tampa, FL, American College of
Physician Executives, 1999, 160 p.

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*Happy
Holidays*

N.B. A master copy of each journal article in this Bulletin is available for photocopy at each Library

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- W 130AA1 G9412 A GUIDE TO MANAGED CARE MEDICINE. Gaithersburg, MD, Aspen Publishers, 2000, 293 p.
- W 84AA1 M83495 HEALTH CARE IN THE NEW MILLENNIUM: VISION, VALUES, AND LEADERSHIP. Morrison, J, Ian. San Francisco, CA, Jossey-Bass Publishers, 2000, 260 p.
- W 32.5AA1 H24 HEALTHCARE LAW AND ETHICS: ISSUES FOR THE AGE OF MANAGED CARE. Harris, Dean M. Washington, DC, AUPHA Press, 1999, 317 p.
- W 32.5AA1 L52241 LEGAL ANSWER BOOK FOR MANAGED CARE. Gaithersburg, MD, Aspen, 1995, 337 p.
- W 130AA1 C835 MAKING A KILLING: HMOS AND THE THREAT TO YOUR HEALTH. Monroe, ME, Common Courage Press, 1999, 230 p.
- W 130AA1 M3115225 MANAGED CARE ESSENTIALS: A BOOK OF READINGS. Chicago, IL, Health Administration Press, 2000, 319 p.
- W 130.1 M311522 MANAGED CARE: FINANCIAL, LEGAL, AND ETHICAL ISSUES. Cleveland, OH, Pilgrim Press, 1999, 247 p.
- W 130AA1 M3115237 MANAGED CARE IN HUMAN SERVICES. Chicago, IL, Lyceum Books, 1999, 231 p.
- WA 110 M3115 MANAGED CARE SYSTEMS AND EMERGING INFECTIONS: CHALLENGES AND OPPORTUNITIES FOR STRENGTHENING SURVEILLANCE, RESEARCH, AND PREVENTION: WORKSHOP SUMMARY. Washington, DC, National Academy Press, 2000, 113 p.
- W 130AA1 M311523 THE MANAGED HEALTH CARE HANDBOOK. 4th ed. Gaithersburg, MD, Aspen Publishers, 2001, 1408 p.
- W 130AA1 B278 OUTSMARTING MANAGED CARE: A DOCTOR SHARES HIS INSIDER'S SECRETS TO GETTING THE HEALTH CARE YOU WANT. Barron, Bruce A. New York, NY, Times Books, 1999, 288 p.

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| <p>W
130AA1
P2733</p> | <p>PATIENT AND FAMILY
EDUCATION IN
MANAGED CARE AND
BEYOND: SEIZING THE
TEACHABLE MOMENT.
New York, NY, Springer
Publishing Co., 1999, 254 p.</p> | <p>MANAGEMENT</p> <p>HD
66
W56</p> | <p>CREATING EFFECTIVE
TEAMS: A GUIDE FOR
MEMBERS AND
LEADERS. Wheelan, Susan
A. Thousand Oaks, CA, Sage
Publications, 1999, 154 p.</p> |
| <p>WA
546AA1
R636</p> | <p>PLANNING FOR
COMMUNITY-ORIENTED
HEALTH SYSTEMS. 2nd
ed. Rohrer, James E.
Washington, DC, American
Public Health Association,
1999, 245 p.</p> | <p>HF
5415
T3733</p> | <p>THE CUSTOMER-
CENTERED ENTERPRISE:
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COMPANIES ACHIEVE
EXTRAORDINARY
RESULTS BY PUTTING
CUSTOMERS FIRST.
Thompson, Harvey. New
York, NY, McGraw-Hill,
2000, 245 p.</p> |
| <p>WY
115
R1826</p> | <p>REMODELING HOME
CARE: MAKING THE
TRANSITION FROM FEE-
FOR-SERVICE TO
MANAGED CARE.
Rappaport, Meryl. New
York, NY, Garland
Publishing Co., 2000, 269 p.</p> | <p>HD
30.2122
G865</p> | <p>GOING VIRTUAL:
MOVING YOUR
ORGANIZATION INTO
THE 21ST CENTURY.
Grenier, Ray. Saddle River,
NJ, Prentice Hall PTR, 1995,
320 p.</p> |
| <p>W
33AA1
S79717</p> | <p>STATE-BY-STATE LAWS
AND REGULATIONS ON
WORKERS'
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MANAGED CARE.
Gaithersburg, MD, Aspen
Publications, Inc., 1999,
111 p.</p> | <p>HF
5415.5
C3686</p> | <p>HOW TO MEASURE
SERVICE QUALITY &
CUSTOMER
SATISFACTION: THE
INFORMAL FIELD GUIDE
FOR TOOLS AND
TECHNIQUES. Chakrapani,
Chuck. Chicago, IL,
American Marketing
Association, 1998, 282 p.</p> |
| <p>W
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R4232</p> | <p>UNDERSTANDING
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INTRODUCTION FOR
HEALTH CARE
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Annette U. New York, NY,
Karger, 2000, 121 p.</p> | | |

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C2483 PRINCIPLES AND
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PERFORMANCE
EXCELLENCE. Cartin, T.J.
Milwaukee, WI, ASQ Quality
Press, 1999, 334 p.

WG
300
C81651 CORONARY ARTERY
DISEASE IN WOMEN:
WHAT ALL PHYSICIANS
NEED TO KNOW.
Philadelphia, PA, American
College of Physicians, 1999,
615 p.

HF
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P2888 THE SEARCH FOR
MEANING IN
ORGANIZATIONS: SEVEN
PRACTICAL QUESTIONS
FOR ETHICAL
MANAGERS. Pava, Moses
L. Westport Ct, Quorum,
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270
C6605 COUNSELING ADDICTED
WOMEN: A PRACTICAL
GUIDE. Cohen, Monique.
Thousand Oaks, CA, Sage
Publications, 2000, 251 p.

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G27 SUPER SERVICE: SEVEN
KEYS TO DELIVERING
GREAT CUSTOMER
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YOU DON'T FEEL LIKE
IT. Gee, Jeff. New York,
NY, McGraw-Hill, 1999,
147 p.

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173.6
A185 CREATING HYSTERIA:
WOMEN AND MULTIPLE
PERSONALITY
DISORDER. Acocella, Joan
Ross. San Francisco, CA,
Jossey-Bass Publishers, 1999,
214 p.

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460
F3495 FEMALE REPRODUCTIVE
HEALTH. Philadelphia, PA,
Hanley & Belfus Inc., 1999,
358 p.

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57.7
K83 TEAM LEADERSHIP.
Kolb, David C. Durango, CO,
International LearningWorks,
1996, 120 p.

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H3493 HEALING FROM WITHIN:
THE USE OF HYPNOSIS IN
WOMEN'S HEALTH
CARE. Washington, DC,
American Psychological
Association, 2000, 285 p.

WOMEN'S HEALTH

HV
6626
W1524 THE BATTERED WOMAN
SYNDROME. 2nd ed.
Walker, Lenore E. New
York, NY, Springer
Publishing Co., 2000, 338 p.

- WG 113 H34979 THE HEALTHY HEART SOURCEBOOK FOR WOMEN: BASIC CONSUMER HEALTH INFORMATION ABOUT CARDIAC ISSUES SPECIFIC TO WOMEN. Detroit, MI, Omnigraphics, 2000, 336 p.
- WA 309 N42 THE NEW YORK TIMES BOOK OF WOMEN'S HEALTH: THE LATEST ON FEELING FIT, EATING RIGHT AND STAYING WELL. New York, NY, Lebhar-Friedman Books, 2000, 370 p.
- WA 309 I335 IMMIGRANT WOMEN'S HEALTH: PROBLEMS AND SOLUTIONS. San Francisco, CA, Jossey-Bass, 1999, 438 p.
- WA 309 R3277 REVISIONING WOMEN, HEALTH AND HEALING: FEMINIST, CULTURAL, AND TECHNOSCIENCE PERSPECTIVES. New York, NY, Routledge, 1999, 374 p.
- WY 86.5 I61 INTEGRATED WOMEN'S HEALTH: HOLISTIC APPROACHES FOR COMPREHENSIVE CARE. Gaithersburg, MD, Aspen Publishers, 2000, 436 p.
- WS 462 S79798 THE STATE OF HISPANIC GIRLS. Washington, DC, COSSMHO Press, 1999, 70 p.
- WY 157.3 M4193 MATERNITY & WOMEN'S HEALTH CARE. 6th ed. St. Louis, MO, Mosby, 1997, 1409 p.
- WE 250 N335 STRONG WOMEN, STRONG BONES: EVERYTHING YOU NEED TO KNOW TO PREVENT, TREAT, AND BEAT OSTEOPOROSIS. Nelson, Miriam E. New York, NY, G.P. Putnam's Sons, 2000, 318 p.
- WM 207 M77 MOOD DISORDERS IN WOMEN. Malden, MA, Blackwell Science, 2000, 573 p.
- WM 270 P1484 SUBSTANCE USE AMONG WOMEN: A REFERENCE AND RESOURCE GUIDE. Pagliaro, Ann M. Philadelphia, PA, Brunner/Mazel, 2000, 349 p.

- WA 309 T918 20 COMMON PROBLEMS IN WOMEN'S HEALTH CARE. New York, NY, McGraw-Hill, Health Professions Division, 2000, 686 p.
- WP 390 W893 UNDERSTANDING AND MANAGING ENDOMETRIOSIS. World Congress on Endometriosis (6th : 1998: Quebec, Quebec) New York, NY, Parthenon Publishing Group, 1999, 273 p.
- WA 309 J233 WINNING IN THE WOMEN'S HEALTH CARE MARKETPLACE: A COMPREHENSIVE PLAN FOR HEALTH CARE STRATEGISTS. James, Genie. San Francisco, CA, Jossey-Bass, Publishers, 2000, 271 p.
- WB 22AA1 W84 A WOMAN'S GUIDE TO COPING WITH DISABILITY. 3rd ed. Lexington, MA, Resources for Rehabilitation, 2000, 288 p.
- WA 309 W842113 WOMEN AND HEALTH. San Diego, CA, Academic Press, 2000, 1276 p.
- WM 100 H99754 WOMEN LIVING WITH SELF-INJURY. Hyman, Jane Wegscheider. Philadelphia, PA, Temple University Press, 1999, 214 p.
- WP 120 N818 WOMEN'S BODIES, WOMEN'S WISDOM: CREATING PHYSICAL AND EMOTIONAL HEALTH AND HEALING. Northrup, Christiane. New York, NY, Bantam Books, 1998, 906 p.
- WB 293 W842 WOMEN'S HEALTH CARE: CLINICAL VIGNETTES. Philadelphia, PA, Hanley & Belfus, 2000, 410 p.
- WA 39 W842 WOMEN'S HEALTH CARE HANDBOOK. 2nd ed. Philadelphia, PA, Hanley & Belfus, 2000, 666 p.
- WA 309 R2485 WOMEN'S HEALTH NEEDS IN PATIENT EDUCATION. Redman, Barbara Klug. New York, NY, Springer Publishing Co., 1999, 171 p.

LIBRARY CLIENTELE

The Parklawn Health Library System serves the following components of the Department of Health and Human Services (HHS):

- Administration for Children and Families
- Administration on Aging
- Agency for Health Care Policy and Research
- HHS Regional Offices
- Health Resources and Services Administration
- Indian Health Service
- National Center for Health Statistics
- National Institute of Mental Health
- National Institute on Drug Abuse
- Office of the Secretary
- Office of Public Health and Science
- Program Support Center
- Substance Abuse and Mental Health Services Administration

LIBRARY MISSION

The Parklawn Health Library, the NCHS Staff Research Library, and the Information Resources Center plan, develop, and administer a national research collection and innovative information programs in direct support of the Department of Health and Human Services.

LIBRARY COLLECTION

The Scope of the collection includes the delivery of health care, health administration, health policy, health services research, health promotion and disease prevention, computer sciences, management sciences, medical sociology, health statistics, international health, epidemiology, public health, mental health, psychiatry and neurology, and substance abuse.

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